

TECHNOLOGY IN MOTION



**MACO
SECURE PLUS** *for you*



LIFESTYLE GUARANTEE SCHEME

**MACO
SECURE PLUS**



About MACO UK

Award winning expertise and highly respected members of the window and door industry MACO are renowned as competent, reliable and trustworthy partners. Our UK operation is recognised as a state of the art logistics and customer care centre, underscoring our commitment to support you the home owner.

From our small beginnings when we opened our UK operation three decades ago, the confidence MACO enjoys from our customers has supported our growth to a market leading, multi-million pound operation with a nationwide coverage from our base in Kent.

In 2016 we celebrate 30 years here in the UK. We continue to define industry standards with leading products and services, supporting the security and safety of your property. Bringing added peace of mind, because you have the knowledge all our products and services are backed by a long history of industry leading, high quality design and manufacture of locks that are fitted to 8 million windows and doors each year.

In addition to our extensive research and engineering centre located in Salzburg, Austria, we provide amongst our many competencies within the UK, in house test facilities to ensure our products, and the windows and doors that are installed, not only meet but exceed UK and European security and weather performance requirements.







**MACO
SECURE PLUS**



About the MACO Group

MACO is an autonomous and independent family-run business with its headquarters in Salzburg, Austria. Founded in 1947, MACO is today one of the most important manufacturers on the international market.

MACO has three state of the art production plants in Austria and markets its door and window hardware in more than 40 countries worldwide, with independent subsidiaries in 15 of these countries. More than 2000 employees contribute to its international operations from development through to sales.

Manufacturing exclusively in Austria ensures that MACO has full control within every stage of the process, ensuring that our products comply with the highest possible standards. Not only does MACO manufacture the finished hardware, but also the tools and robotics required to produce and maintain quality levels demanded from high performing door and window locking mechanisms.





About MACO SECURE PLUS

Thank you for considering the installation of MACO products for your windows and doors. By installing MACO products you will ensure that your property is protected to the highest standards.

MACO have been manufacturing performance window and door security products for over 65 years and over that time have become synonymous with quality that is hard to beat. As a mark of our confidence in the products you will have installed, we would be pleased to enrol you into the MACO Secure Plus scheme.

Protecting your property against unwanted intruders is a concern for all homeowners. For this reason, we design and continuously test our window and door hardware to deter burglars and secure your property against forced entry.

When you include MACO products in your window and doors, you will automatically start receiving benefits of the MACO Secure Plus scheme.



About MACO SECURE PLUS

The MACO Secure Plus Scheme is designed to ensure you can secure your property with confidence, knowing that forced entry is almost impossible.

As a homeowner, when you include MACO products within your windows and doors you will be able to take full advantage of some unique benefits offered by the MACO Secure Plus guarantee scheme.

In order to enjoy these benefits, you firstly need to register your property following your MACO Secure Plus installation. Please remember that you must register within 21 days to start using these benefits.

All MACO Secure Plus fittings are approved by Secured by Design, the official UK Police flagship initiative combining the principles of `designing out crime` with physical security.

MACO Secure Plus products are also tested to comply with the British Standard requirement for security PAS24 and meet the needs of building regulation document Q, security of dwellings.





Your Benefits



10 Year Security Guarantee

Every MACO Secure Plus installation is guaranteed against break in through failure of the hardware for 10 years from the date of installation*.



10 Year Product Warranty

All MACO products are covered by our 10 year warranty via your installer*, and will be replaced should a mechanical failure of the hardware occur within that period.

* Your windows and doors must be serviced and maintained on an annual basis.



Home Insurance Saving

Being a MACO Secure Plus registered customer, you are entitled to savings on your home insurance. MACO Secure Plus's recommended insurance broker understands that you have a reduced risk of forced entry through your windows and doors and as such can offer a reduced premium rate.

Many other insurance companies may also offer you a reduced premium rate by notifying them that your windows and doors have been installed as part of MACO Secure Plus.



Your Benefits



Excess Cover

MACO are so confident in the security performance of our products, in the unlikely event that a break-in occurs through failure of the hardware, we guarantee your windows and doors against forced entry for 10 years.

MACO Secure Plus offers up to £1000 to offset against your insurance excess payments.

You can claim up to:

£500 against Building Insurance

£500 against Contents Insurance



Replacement Cover

MACO understands should you need to replace a window or door as a result of a burglary caused through the failure of our products, you will want to ensure the replacement product matches the rest of your property.

To assist with this MACO Secure Plus will contribute up to £1000 towards the cost of replacing or repairing your window or door, payable to the installer.



Your Benefits



Lost Key Return

Under the MACO Secure Plus Scheme, your doors are fitted with high security locking mechanisms. Should you lose your keys it is virtually impossible to unlock your door without a key.

To assist you should you lose your key, as a MACO Secure Plus member we offer you an exclusive facility, a lost key return service that aims to reunite you with your keys.

A £10 reward is paid by Keycare to the finder of your keys or to a charity of their choice.



Key Holding

MACO Secure Plus customers have the opportunity to sign up to a key holding service. Locksmith callouts can be not only expensive but potentially damaging to your window and doors. With the key holding service, you can be let back into your property any time of the day or night.



Alarm Response

The alarm response service can quickly react and rectify any problems encountered at your property whilst you are away from home or on holiday.



Your Benefits



Registration

You are well on your way to enjoying the many benefits provided by the MACO Secure Plus scheme, once your home has been fitted with products by an Approved Installer.

Please complete the registration form found on the MACO Secure Plus homepage within 21 days of installation, to enable you to enjoy the many benefits of the scheme.

All the information you'll need to complete the registration is found on the MACO Secure Plus registration document, details provided by the

installer on completion of the fitting of your windows and doors.

Register for total peace of mind security for your home. www.macosecureplus.co.uk

Terms and conditions apply. For full details please visit www.macosecureplus.co.uk





Security Advice

We all wish it was the way it used to be in the 70's and 80's, where you could leave your front door open to your home and the postman would put your post on the side and even put your milk in the fridge, but unfortunately times have changed.

Most burglars are opportunists and will look for unlocked doors and open windows to get in. Statistics tell us that two thirds of all burglaries in England and Wales gain entry through a door with one third gaining access via a window. Fitting high quality and secure locks from MACO gives you the best chance of securing your home and belongings from forced entry.

By taking simple precautions, you can sleep easy knowing your house is as safe and secure as it can be.





Security Advice

Do:

- ◆ Close all windows and doors before going out
- ◆ Only use unmarked key tags, nothing with your name or address on
- ◆ Have window locks fitted, either as standard or added after installation to ensure they can be properly secured
- ◆ Fit a motion sensor/ dusk to dawn security light to the front of your house to deter burglars
- ◆ Make sure that your windows and doors meet British Standards PAS 24:2012 for security
- ◆ Fit a door viewer and/or door chain to see who is at the door before answering and opening it
- ◆ Lock the front door when you go out and not just leave it on the latch

Don't:

- ◆ Do not leave valuables or keys on a window sill or in full view from outside, keep them in a safe place
- ◆ Never leave your keys on the inside of the lock, especially if there is glass next to or near it
- ◆ Try not to tell the whole world when you will be going on holiday, as the wrong people may be listening in
- ◆ Don't put your keys under the front door mat or in the nearest plant pot. If you are going to leave them anywhere, give them to a trusted neighbour, family member or certified key holding company



Notes

TECHNOLOGY IN MOTION



Your approved MACO Secure Plus Installer is:



MACO Secure Plus

PO Box 348

Sittingbourne

Kent

ME10 3DG

enquiry@macouk.net

www.macouk.net

Order No. MS+16_EN - Date Feb 2016

All rights reserved and subject to change